

Symantec ELA Fact Sheet

Background: On 30 SEP 14, ACC Rock Island Contracting Office, in coordination with HQDA CIO/G-6 Enterprise Licensing Division and CHES awarded an Army ELA to TVAR Solutions, LLC, for Symantec software maintenance. The Period of Performance for this agreement is 30 SEP 14 to 29 SEP 15 (Base Period), 30 SEP 15 to 29 SEP 16 (Option Year 1).

What's included in the Symantec ELA ?

"Maintenance only for the following Symantec Product Families: NetBackup (NBU), Backup Exec (BUE), Desktop/Laptop Option, Enterprise Vault (EV), Storage Foundation (SF), Application HA, OpsCenter Analytics, Symantec Server Management Suite, and Symantec System Recovery."

- Business Critical Support (BCS) for enterprise includes BCS Account Manager, account reviews & case history
- 3 Symantec Certified System Consultants
- 1 Program Manager in accordance with the Performance Work Statement (PWS) and DD254.

License Allocation

Use the Symantec License Portal to request maintenance and track your organizations license history.

Symantec ELA

Cost Per License

The base year has been fully funded. The exact cost to Army commands after the base year will be determined after license allocation. Pricing will be IAW Carahsoft's GSA Schedule GSA GS-35F-0119Y teaming with TVAR Solutions.

License allocation will be re-evaluated yearly to determine the maintenance cost per license for each command, after the base year.

How is cost per License Calculated?

Agreement is currently Firm Fixed Price. Customers are being cautioned that additional licenses have the potential to increase future command funding requirements.